

Warranty Certificate

Model No. _____ Serial No. _____

Installation Date: _____

Purchased From

Company Name _____

Address _____

City _____ State _____ Zip _____

Secap warrants to the owner of the product that for a period of 90 days from the date of purchase, it will repair, or at its option, furnish replacement for any defective or malfunctioning part of such machine. The foregoing service under this warranty will be supplied by the Secap dealer or Secap factory from whom the machine was purchased.

This warranty does not cover:

1. Malfunctions resulting from misuse, negligence, power fluctuation, unauthorized service, or lack of required maintenance services;
2. Loss of time, inconvenience, loss of use of the machine or other consequential damages;
3. Consumable parts and supplies;
4. Parts worn out due to extraordinary use of the product;
5. Labor and shipping charges for parts covered herein.

There are no other warranties expressed or implied than those warranties contained herein, including warranties of merchantability, fitness for a particular purpose, or any other warranty. Repair or replacement is your sole remedy. In no event will we be liable for downtime, inconvenience, loss of use of the product or any damages for any reason, including but not limited to, any lost profits or other incidental, consequential or punitive damages, incurred by reason of the failure of the product to operate as intended.

Product and Warranty Registration

Return This Warranty Card And Receive These 3 Benefits:

- ✓ **Confirm Your Warranty.**
Prompt registration confirms your right to protection under the terms and conditions of your Secap warranty.
- ✓ **Protect Your Product.**
Secap will keep your Model #, Serial Number and Date of Purchase on File in the event you need to contact us about your product.
- ✓ **Register Your Purchase.**
Secap or your authorized dealer can keep you informed about enhancements to your product.

Company Name

Street Address Apt/Suite

City State Zip Code

Contact Name

Phone Fax

Email

Model No. _____

Serial No. _____

Installation Date _____

(if more than one machine was purchased)

Model No. _____

Serial No. _____

Dealer Name: _____

City: _____ **State:** _____

Marketing and Customer Service Survey

Our customers are very important to us. And, we are always looking for ways to improve our products and customer service. With your help in answering the questions below, we will be able to serve you better today, and in the future.

How did you find out about Secap and our products?

- | | |
|--|--------------------------------------|
| <input type="checkbox"/> Local Dealer | <input type="checkbox"/> Internet |
| <input type="checkbox"/> Advertisement | <input type="checkbox"/> Direct Mail |
| <input type="checkbox"/> Trade Show | <input type="checkbox"/> Other _____ |

Product(s) Purchased: _____

What was your main reason for purchase?

Type of business:

Other product interests:

- | | |
|---|---|
| <input type="checkbox"/> Address Printers | <input type="checkbox"/> Folder Inserters |
| <input type="checkbox"/> Tabbers, Sealers | <input type="checkbox"/> Folders |
| <input type="checkbox"/> Mailing Software | <input type="checkbox"/> Supplies |

How pleased are you with the sale and installation?

- Very good Satisfactory Unsatisfactory

Comments or suggestions:

IMPORTANT IMPORTANT IMPORTANT

Machine must be registered. Warranty card must be completed by the customer or the dealer to activate warranty.

Tear off • Keep for your records
Please fill out and return immediately to activate warranty

Fold Here

Staple or tape closed and return

**IMPORTANT
WARRANTY
INFORMATION ENCLOSED
RETURN TO SECAP**

Inspection Record

Date	Description/Notes

Purchased From:

Keep this card with your machine.